



## Terms and Conditions

By visiting and using nattyinteriors.com (hereinafter the “website”), you accept and agree to be bound by these Terms and Conditions including our Disclaimer and Privacy Policy. We reserve the right to update or modify these Terms and Conditions at any time without prior notice. You must be over 18 years of age to use our e-design service.

### 1. Definitions

Unless the context otherwise requires, the following expressions have the following meanings:

*Content* - all text, posts, logos, marks, graphics, files, materials, services, products, videos, audio, applications, computer code, designs, downloads, and all other information that appears on, or forms part of, our website;

*We/Us/Our* - Natty Interiors, represented by Natalia Potulna, registered with the Chamber of Commerce under number 86001957;

*Client/You* - an individual seeking service offered by Natty Interiors via the Natty Interiors website, or someone authorised to act on their behalf;

*Client Engagement Agreement and Design Offer* - the documents agreed with the Client detailing the specifications of the Services and terms of working;

*E-design* - interior design services offered entirely online (via video conferencing tools, phone calls, and/or emails).

### 2. Services

2.1. We have made every effort to display as accurately as possible the information about our services that appear on our website. Prices are in euro, excluding VAT, and can be varied at any time without notice. We reserve the right to discontinue any service at any time. Any offer for any service made on this site is void where prohibited.

2.2. Where the option of ‘revision’ is included in a package, this consists of changing eligible items or features originally chosen by the designer.

2.3. Natty Interiors offers a free and non-binding 15-minute introduction call for a consult.

2.4. The Services, payments, and other terms of cooperation are specified by a Client Engagement Agreement and Design Offer. Natty Interiors shall perform Services when you have signed the Client Engagement Agreement and Design Offer.

### 3. Goods

3.1. To the maximum extent permitted by law, Natty Interiors gives no warranties whatsoever in relation to any Goods.

- Natty Interiors may by agreement purchase Goods on behalf of the Client for the purposes of the Services.
- The Client must pay the full amount of the Goods upfront prior to Natty Interiors ordering the Goods.
- Natty Interiors accepts no liability in respect of those Goods (including for payment of cancellation fees in the event that the order is cancelled upon request of the Client) other than as expressly provided in the Client Engagement Agreement.

#### **4. Disclaimers**

##### 4.1. No warranties

- All content, information, products and/or services on the website are “as is” and “as available” basis without any representations or warranties of any kind including the warranties of merchantability or fitness for any purpose, express or implied to the full extent permissible by law.
- We make no representations or warranties as to the content, information, materials, products and/or services provided on this website.
- We make no warranties that the website will perform or operate to meet your requirements or that the information presented here will be complete, current, or error-free. We disclaim all warranties, implied and express for any purpose to the full extent permitted by law.

4.2. E-Design is an online decorating consultation service only. All recommendations are regarded as suggestions to improve the look of your space and not intended for construction purposes.

4.3. You acknowledge and agree that any designs we produce for you is intended for illustrative and inspirational purposes only and is not intended to provide an exact specification for an interior design project nor to guarantee specific results, nor will it necessarily comply with any relevant construction laws, regulations or guidance, whether statutory or non-statutory.

4.4. There is no guarantee that the furniture or accessories recommended by us will be available for purchase at all or within a specific time. If prices are provided as part of the e-design recommendation, there is no guarantee that you will find the article at the same price when you seek to order it.

4.5. We will not be responsible for the means, methods, or procedures of construction, fabrication, delivery & installation, or safety precautions in connection with the E-Design project; for the acts or omissions of the contractor or any, subcontractor, supplier or other person performing the work on the E- Design project; or, for any failure of them to meet any schedules or completion dates.

4.6. We cannot be held responsible for arranging repairs, replacement, or freight claims for purchases made in conjunction with recommendations for the E-Design project.

4.7. Natty Interiors has taken full measures to provide representative images for our services on the site. However, due to a number of different factors such as Internet browsers, monitor colour contrasts, etc, we can't be held responsible for any differences in colour between the image and the true product. The images are intended to illustrate the quality of Natty Interiors' work only.

#### **5. Intellectual property**

5.1. All Content on this website is owned by Natty Interiors or the rightful content owner as the case may be. If the contents on this website have not been created by Natty Interiors, the copyright of third parties must be observed.

5.2. Nevertheless, if you should become aware of an infringement of copyright law, please inform us accordingly. If we become aware of infringements, we will remove the offending content immediately.

5.3. You are granted a limited revocable license to print or download Content from the website for your own personal, non-commercial, non-transferrable, informational and educational use only while ensuring it's not in violation of any copyright, trademark, and intellectual property or proprietary rights.

All the rights are reserved

- You agree not to copy, duplicate, steal, modify, publish, display, distribute, reproduce, store, transmit, post, create derivative works, reverse engineer, sell, rent, or license any part of the Content in any way to anyone, without our prior written consent.
- You agree to abide by the copyright, trademark laws, and intellectual property rights and shall be solely responsible for any violations of these terms and conditions.

5.4. Natty Interiors shall be permitted to use photographs of the Client's property which demonstrate the Services provided by Natty Interiors for its own marketing purposes.

#### **6. User's obligations**

6.1. For any Content or information that you upload, display, post, transmit, send, email or submit to us on the website or on any of our social media sites, you warrant that you are the owner of that Content or have express permission from the owner of those intellectual property rights to use and distribute that Content to us.

- 6.2. You acknowledge and agree that you have no right to share, modify, sell, edit, copy, reproduce, create derivative works of, reverse engineer, enhance, or in any exploit our service.
- 6.3. You agree to abide by the copyright, trademark laws, and intellectual property rights and shall be solely responsible for any violations of these terms and conditions.
- 6.4. By visiting our website, you agree to use it only for the purposes intended and as permitted by these Terms, any additional contracts with us, and applicable laws, regulations, and generally accepted online practices and industry guidelines.
- 6.5. You must not use our website or services to use, publish or distribute any material which consists of (or is linked to) malicious computer software; use data collected from our website for any direct marketing activity, or conduct any systematic or automated data collection activities on or in relation to our website.
- 6.6. Engaging in any activity that causes, or may cause, damage to the website or that interferes with the performance, availability, or accessibility of the website is strictly prohibited.

## **7. Third-Party Links**

The website may contain links to third-party websites or resources for your convenience. Once you click on a third-party link and leave this website, you are no longer bound by our terms and conditions. Unless expressly stated, these sites are not under our control. We neither assume nor accept responsibility or liability for the content of third-party sites.

## **8. Limitation of Liability**

- 8.1. Natty Interiors shall have no liability to the Client for any loss, damage, costs, expenses or other claims for compensation arising from any information or instructions supplied by the Client which is or are incomplete, incorrect, or inaccurate.
- 8.2. Natty Interiors shall not be liable to the Client for any unforeseeable loss or damages arising from the provision (or non-provision) of the Services, including loss of profit or consequential loss or damage.
- 8.3. Natty Interiors accept no liability for any loss or damage resulting from a virus or other malware, a distributed denial-of-service attack, or other harmful material or event that may adversely affect your hardware, software, data, or other material that occurs as a result of your use of our website, or any other site referred to on our website.

## **9. Privacy**

Use of our website is also governed by our Privacy Policy. You can view our Privacy Policy on our website.

## **10. Termination of use**

We may, in our sole discretion, at any time modify or discontinue access to, temporarily or permanently, the website or any Service thereon. You agree that we will not be liable to you or any third party for any such modification, suspension, or discontinuance of your access to, or use of, the website or any content that you may have shared on the website.

## **11. Law and Jurisdiction**

These Terms and Conditions and the relationship between you and us (whether contractual or otherwise) will be governed by and construed in accordance with Dutch law. If you are a consumer, you will benefit from any mandatory provisions of the law in your country of residence. Nothing in clause 11 above takes away or reduces your rights as a consumer to rely on those provisions.

## **CONTACT**

For any questions, please contact us at via email [design@nattyinteriors.com](mailto:design@nattyinteriors.com).